

#1

**COMPLETE**

Move Date: 2/3/26  
Naperville to Chicago

**Collector:** February 2026 (Email)  
**Started:** Wednesday, February 04, 2026 8:17:09 AM  
**Last Modified:** Wednesday, February 04, 2026 8:45:21 AM  
**Time Spent:** 00:28:12  
**First Name:** Helen  
**Last Name:** Gebhard  
**Email:** hmgebhard@gmail.com  
**Custom Data:** 723E65E6-8916-8549-B104-EA7745F26112  
**IP Address:** 209.122.92.167

Sales: Michael  
Crew: Alan M, Miguel C, Rolando R

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**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **I packed myself**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes,**  
If Yes, do you feel they properly managed your move and the crew members?:  
**Yes. Great teamwork amongst the movers.**

Was it clear who the crew leader was?

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Past Service**

How did you hear about Boerman Moving & Storage?

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**Q12**

**Recommendation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**Extremely likely - 10 (Promoter)**

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**Q14**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

The movers are experienced, efficient, communicative, helpful, courteous. The estimate vs actual job cost/job length of time came in practically identical. Their Efficiency is amazing. They showed up exactly when estimated, and I appreciated the courtesy call with ETA time.

We are extremely happy with Boehrman.. best moving company around. Thank you!!

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#2

**COMPLETE**

**Collector:** February 2026 (Email)  
**Started:** Sunday, February 08, 2026 1:47:42 PM  
**Last Modified:** Sunday, February 08, 2026 1:51:58 PM  
**Time Spent:** 00:04:15  
**First Name:** Patrica  
**Last Name:** Raymond  
**Email:** lauraray427@gmail.com  
**Custom Data:** 71472  
**IP Address:** 67.163.24.163

Move Date: 2/5/26  
Lombard to Lombard

Sales: Ty  
Crew: Nick K, Jorge O, Ryan R, Martin S

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**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **I packed myself**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes,**  
Was it clear who the crew leader was? If Yes, do you feel they properly managed your move and the crew members?:  
**Yes**

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

Boerman Moving & Storage Customer Feedback Survey

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Recommendation - Please indicate below,**

How did you hear about Boerman Moving & Storage?

Please give realtor name or name of person referring (other):

Overture Yorktown management

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**Q12**

**Recommendation,**

Why did you originally choose Boerman Moving & Storage as your movers?

Other (please specify):

Responsive to initial request, professional, familiar with destination location move procedure

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**Extremely likely - 10 (Promoter)**

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**Q14**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

Excellent experience and excellent crew! Thank you!

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#3

COMPLETE

Move Date: 2/5/26  
Indian Head to Woodridge

**Collector:** February 2026 (Email)  
**Started:** Wednesday, February 11, 2026 9:08:26 AM  
**Last Modified:** Wednesday, February 11, 2026 9:09:48 AM  
**Time Spent:** 00:01:22  
**First Name:** Linda  
**Last Name:** Armbruster  
**Email:** lsarmbruster@sbcglobal.net  
**Custom Data:** 723EEC05-360D-684E-8F7A-6D8127A1C066  
**IP Address:** 99.30.10.221

**Sales:** Trevor  
**Crew:** Ryan D

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**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **Extremely Satisfied**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes,**  
If Yes, do you feel they properly managed your move and the crew members?:  
**Yes**

Was it clear who the crew leader was?

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Past Service**

How did you hear about Boerman Moving & Storage?

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**Q12**

**Reputation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**Extremely likely - 10 (Promoter)**

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**Q14**

**Respondent skipped this question**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

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