

#1

**COMPLETE**

**Collector:** January 2026 (Email)  
**Started:** Monday, January 12, 2026 8:55:58 PM  
**Last Modified:** Monday, January 12, 2026 9:03:40 PM  
**Time Spent:** 00:07:41  
**First Name:** Lu  
**Last Name:** LoCoco  
**Email:** l.lococo@sbcglobal.net  
**Custom Data:** 37776  
**IP Address:** 74.135.179.46

**Move Date:** 1/7/26  
**Bayside to Grafton (Wisconsin)**  
**Sales:** Taylor  
**Crew:** Gerson

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**Q1** **Very helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Very helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **I packed myself**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes,**

Was it clear who the crew leader was?

If Yes, do you feel they properly managed your move and the crew members?:  
They had a plan and stuck to it, ut went great

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Realtor - Please indicate below,**

**How did you hear about Boerman Moving & Storage?**

**Past Service,**

**Please give realtor name or name of person referring (other):**

**Grace Stoll - Caldwell Banker**

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**Q12**

**Recommendation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

**How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?**

**9 (Promoter)**

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**Q14**

**What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?**

**They were respectful of my house and furniture. They were friendly**

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#2

COMPLETE

**Collector:** January 2026 (Email)  
**Started:** Monday, January 12, 2026 9:02:40 PM  
**Last Modified:** Monday, January 12, 2026 9:04:19 PM  
**Time Spent:** 00:01:39  
**First Name:** Madeline  
**Last Name:** Brown  
**Email:** petersonrtw@sbcglobal.net  
**Custom Data:** 71422  
**IP Address:** 107.192.191.234

Move Date: 1/2/26

Palos Height to La Grange Park

Sale: Ty

Crew: Ivan F, Juan L, Jonathan H, Miguel C.

Page 1

**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **I packed myself**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes,**  
If Yes, do you feel they properly managed your move and the crew members?:  
yes, very organized

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

## Boerman Moving & Storage Customer Feedback Survey

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Recommendation - Please indicate below,**

**How did you hear about Boerman Moving & Storage?**

**Please give realtor name or name of person referring (other):**

**Honoring Aging**

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**Q12**

**Recommendation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

**How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?**

**Extremely likely - 10 (Promoter)**

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**Q14**

**What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?**

**Availability and service was excellent.**

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#3

COMPLETE

**Collector:** January 2026 (Email)  
**Started:** Tuesday, January 13, 2026 7:35:13 AM  
**Last Modified:** Tuesday, January 13, 2026 7:38:13 AM  
**Time Spent:** 00:02:59  
**First Name:** Bob  
**Last Name:** Fitzgerald  
**Email:** bobfitz2015@gmail.com  
**Custom Data:** 71384  
**IP Address:** 98.52.239.140

**Move Date:** 1/5/26  
**Naperville to Woodridge**  
**Sales:** Trevor  
**Crew:** Ryan D, Abel P

Page 1

**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **I packed myself**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes,**  
Was it clear who the crew leader was? **If Yes, do you feel they properly managed your move and the crew members?:**  
**Absolutely**

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Past Service**

How did you hear about Boerman Moving & Storage?

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**Q12**

**Reputation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**Extremely likely - 10 (Promoter)**

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**Q14**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

We have used Boerman a couple of times before. Each crew that we have had has been nothing short of excellent. All crews were extremely courteous and professional.

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#4

**COMPLETE**

**Collector:** January 2026 (Email)  
**Started:** Tuesday, January 13, 2026 8:41:33 AM  
**Last Modified:** Tuesday, January 13, 2026 8:45:52 AM  
**Time Spent:** 00:04:18  
**First Name:** Maria  
**Last Name:** Berardi  
**Email:** mariella.berardi.01@gmail.com  
**Custom Data:** 71435  
**IP Address:** 71.201.62.49

Move Date: 1/5/26

Naperville to Mount Prospect

Sales: Trevor

Crew: Ryan R, Martin S, Francisco G

Page 1

**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **I packed myself**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes**

Was it clear who the crew leader was?

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**Somewhat too high**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Postcard**

How did you hear about Boerman Moving & Storage?

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**Q12**

**Reputation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**9 (Promoter)**

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**Q14**

**Respondent skipped this question**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

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#5

**COMPLETE**

**Collector:** January 2026 (Email)  
**Started:** Tuesday, January 13, 2026 9:54:35 AM  
**Last Modified:** Tuesday, January 13, 2026 9:56:22 AM  
**Time Spent:** 00:01:46  
**First Name:** Cassie  
**Last Name:** Castillo  
**Email:** c.castillo@aisystemsgroup.com  
**Custom Data:** 71442  
**IP Address:** 12.187.119.114

Move Date: 1/9/26  
Chicago to Woodridge  
Sales: Michael  
Crew: Nick K, Jorge O, Isaiah K

Page 1

**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **Extremely Satisfied**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes**

Was it clear who the crew leader was?

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Internet,**

How did you hear about Boerman Moving & Storage?

Please give realtor name or name of person referring (other):  
google seatch

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**Q12**

**Reputation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**Extremely likely - 10 (Promoter)**

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**Q14**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

Very customer service oriented. Able to schedule quickly.

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#6

**COMPLETE**

**Collector:** January 2026 (Email)  
**Started:** Wednesday, January 14, 2026 8:45:35 AM  
**Last Modified:** Wednesday, January 14, 2026 8:48:09 AM  
**Time Spent:** 00:02:33  
**First Name:** Mary  
**Last Name:** Bolts  
**Email:** MARYBOLTS1@GMAIL.COM  
**Custom Data:** 37809  
**IP Address:** 12.74.213.102

Move Date: 1/9/26

Hinsdale to Woodrdige

Sales: Trevor

Crew: Joseph, Charles W, Janty

Page 1

**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **Extremely Satisfied**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes**

Was it clear who the crew leader was?

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

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**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

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**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Realtor - Please indicate below,**

How did you hear about Boerman Moving & Storage?

Please give realtor name or name of person referring (other):

Chris Pequet

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**Q12**

**Recommendation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**Extremely likely - 10 (Promoter)**

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**Q14**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

Convenient to pick up packing materials ahead of time

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#7

**COMPLETE**

**Collector:** January 2026 (Email)  
**Started:** Wednesday, January 14, 2026 5:24:49 PM  
**Last Modified:** Wednesday, January 14, 2026 5:25:50 PM  
**Time Spent:** 00:01:00  
**First Name:** Heather  
**Last Name:** Walker  
**Email:** heatherwalker21@hotmail.com  
**Custom Data:** 71398  
**IP Address:** 140.248.30.51

Move Date: 1/10/25

From North Aurora to North Aurora

Sales: Nick  
Crew: Jose, Uriel O, Bryan C

Page 1

**Q1** **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

**Q2** **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

**Q3** **I packed myself**

How satisfied were you with the packing crew?

**Q4** **Yes**

Did the crew leader and crew members introduce themselves?

**Q5** **Yes**

Was it clear who the crew leader was?

**Q6** **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

**Q7** **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

**Q8**

**Extremely satisfied**

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

---

**Q9**

**No, the crew did not leave any moving blankets, wardrobes or dollies behind**

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

---

**Q10**

**About right**

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

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**Q11**

**Internet**

How did you hear about Boerman Moving & Storage?

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**Q12**

**Reputation**

Why did you originally choose Boerman Moving & Storage as your movers?

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**Q13**

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

**Extremely likely - 10 (Promoter)**

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**Q14**

**Respondent skipped this question**

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

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