

#15

Move Date: 1/27/26
Schaumburg to Lombard

COMPLETE

Sales: Ty
Crew: Nick K, Jorge O, Isaiah K

Collector: January 2026 (Email)
Started: Tuesday, February 03, 2026 9:30:13 AM
Last Modified: Tuesday, February 03, 2026 9:31:51 AM
Time Spent: 00:01:38
First Name: Frank
Last Name: Mazzuca
Email: stage1@comcast.net
Custom Data: 71399
IP Address: 73.36.180.144

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Q1 **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

Q2 **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

Q3 **Extremely Satisfied**

How satisfied were you with the packing crew?

Q4 **Yes**

Did the crew leader and crew members introduce themselves?

Q5 **Yes**

Was it clear who the crew leader was?

Q6 **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

Q7 **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

Q8

Extremely satisfied

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

Q9

No, the crew did not leave any moving blankets, wardrobes or dollies behind

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

Q10

About right

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

Q11

Past Service

How did you hear about Boerman Moving & Storage?

Q12

Recommendation

Why did you originally choose Boerman Moving & Storage as your movers?

Q13

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

Extremely likely - 10 (Promoter)

Q14

Respondent skipped this question

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

#16

COMPLETE

Collector: January 2026 (Email)
Started: Tuesday, February 03, 2026 1:56:58 PM
Last Modified: Tuesday, February 03, 2026 2:01:52 PM
Time Spent: 00:04:54
First Name: Shannon
Last Name: Unick
Email: shannonunick@gmail.com
Custom Data: 71438
IP Address: 73.51.186.37

Move Date: 1/30/26
Oak Park to River Forest

Sales: Trevor
Crew: Ivan F, Jonathan H, Juan L

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Q1 **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

Q2 **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

Q3 **I packed myself**

How satisfied were you with the packing crew?

Q4 **Yes**

Did the crew leader and crew members introduce themselves?

Q5 **Yes,**

Was it clear who the crew leader was?

If Yes, do you feel they properly managed your move and the crew members?:

Yes

Q6 **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

Q7 **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

Q8

Extremely satisfied

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

Q9

No, the crew did not leave any moving blankets, wardrobes or dollies behind

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

Q10

About right

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

Q11

Realtor - Please indicate below,

How did you hear about Boerman Moving & Storage?

Please give realtor name or name of person referring (other):

Myself - Shannon Unick with Beyond Properties Realty

Q12

Recommendation

Why did you originally choose Boerman Moving & Storage as your movers?

Q13

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

Extremely likely - 10 (Promoter)

Q14

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

Great communication

#17

COMPLETE

Collector: January 2026 (Email)
Started: Tuesday, February 03, 2026 4:41:53 PM
Last Modified: Tuesday, February 03, 2026 4:44:02 PM
Time Spent: 00:02:08
First Name: Mary
Last Name: Finn
Email: mefinn@gmail.com
Custom Data: 71455
IP Address: 76.157.55.73

Move Date: 1/30/26
Downers Grove to Lombard

Sales: Trevor
Crew: Ronnie, Rolando R,
Francisco G

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Q1 **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

Q2 **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

Q3 **Extremely Satisfied**

How satisfied were you with the packing crew?

Q4 **Yes**

Did the crew leader and crew members introduce themselves?

Q5 **Yes,**

Was it clear who the crew leader was?

If Yes, do you feel they properly managed your move and the crew members?:
yes

Q6 **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

Q7 **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

Q8

Extremely satisfied

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

Q9

Respondent skipped this question

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

Q10

About right

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

Q11

Realtor - Please indicate below,

How did you hear about Boerman Moving & Storage?

Please give realtor name or name of person referring (other):

Elaine Pagels

Q12

Recommendation

Why did you originally choose Boerman Moving & Storage as your movers?

Q13

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

Extremely likely - 10 (Promoter)

Q14

Respondent skipped this question

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

#18

COMPLETE

Move Date: 1/26/26
Elmhurst to Woodridge

Sales: Nick
Crew: Nathan I, Jonathan U, Raymundo P

Collector: January 2026 (Email)
Started: Wednesday, February 04, 2026 6:38:21 AM
Last Modified: Wednesday, February 04, 2026 6:40:22 AM
Time Spent: 00:02:01
First Name: Danielle
Last Name: Medved
Email: dlmcoffin@gmail.com
Custom Data: 37840
IP Address: 73.8.80.254

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Q1 **Extremely helpful**

How helpful was Boerman Moving & Storage Sales Representative?

Q2 **Extremely helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

Q3 **Extremely Satisfied**

How satisfied were you with the packing crew?

Q4 **Yes**

Did the crew leader and crew members introduce themselves?

Q5 **Yes,**
Was it clear who the crew leader was?
If Yes, do you feel they properly managed your move and the crew members?:
Yes

Q6 **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

Boerman Moving & Storage Customer Feedback Survey

Q7

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

No,

If the crew was not equipped, please let us know what was missing?:

Could have brought a few more packing boxes but they were able to load everything we wanted into storage so not a big deal

Q8

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

Extremely satisfied

Q9

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

No, the crew did not leave any moving blankets, wardrobes or dollies behind

Q10

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

About right

Q11

How did you hear about Boerman Moving & Storage?

Realtor - Please indicate below,

Please give realtor name or name of person referring (other):

Tim Schiller

Q12

Why did you originally choose Boerman Moving & Storage as your movers?

Recommendation

Q13

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

Extremely likely - 10 (Promoter)

Q14

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

Great job no complaints!

#19

Move Date: 1/28/26
Cudahy to Schofield, WISCONSIN

COMPLETE

Collector: January 2026 (Email)
Started: Wednesday, February 04, 2026 2:26:56 PM
Last Modified: Wednesday, February 04, 2026 2:36:17 PM
Time Spent: 00:09:20
First Name: Jeff
Last Name: Singer
Email: sing64@me.com
Custom Data: 37847
IP Address: 153.66.79.14

Sales: Taylor
Crew: Joseph H, Jesse F,
Gerson M

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Q1 **Very helpful**

How helpful was Boerman Moving & Storage Sales Representative?

Q2 **Very helpful**

How helpful was Boerman Moving & Storage Move Coordinator/Customer Service Representative?

Q3 **Somewhat disappointed**

How satisfied were you with the packing crew?

Q4 **No**

Did the crew leader and crew members introduce themselves?

Q5 **No**

Was it clear who the crew leader was?

Q6 **Extremely efficient, courteous and cooperative**

Were the movers efficient, courteous and cooperative?

Q7 **Yes**

In your opinion did the moving crew have all of the appropriate materials to successfully complete your move?

Boerman Moving & Storage Customer Feedback Survey

Q8

Mostly satisfied

Overall, are you satisfied with the handling of your furniture at Boerman Moving & Storage?

Q9

No, the crew did not leave any moving blankets, wardrobes or dollies behind

Did the moving crew leave any moving blankets, wardrobes or dollies behind?

Q10

About right

Having used Boerman Moving & Storage, do you think our prices are too high, too low, or about right?

Q11

Other - Please indicate below,

How did you hear about Boerman Moving & Storage?

Please give realtor name or name of person referring (other):

Google

Q12

Price

Why did you originally choose Boerman Moving & Storage as your movers?

Q13

How likely is it that you would recommend Boerman Moving & Storage to a friend or colleague?

7 (Passive)

Q14

What do you like most about our services? Do you have any other comments, questions, or concerns? Did anyone specific stand out?

Estimate was too low, told us we only needed 2 storage units for our furniture and actually had to get a third. Also they had to get another truck to move the items in the garage. One of the young Hispanic guys dropped an antique wood sewing case that broke as well as a box of pictures (which we could hear the glass move around as he passed it to another guy). The main young blond man from Illinois was very good at organizing and "Jenga of our boxes and furniture.
